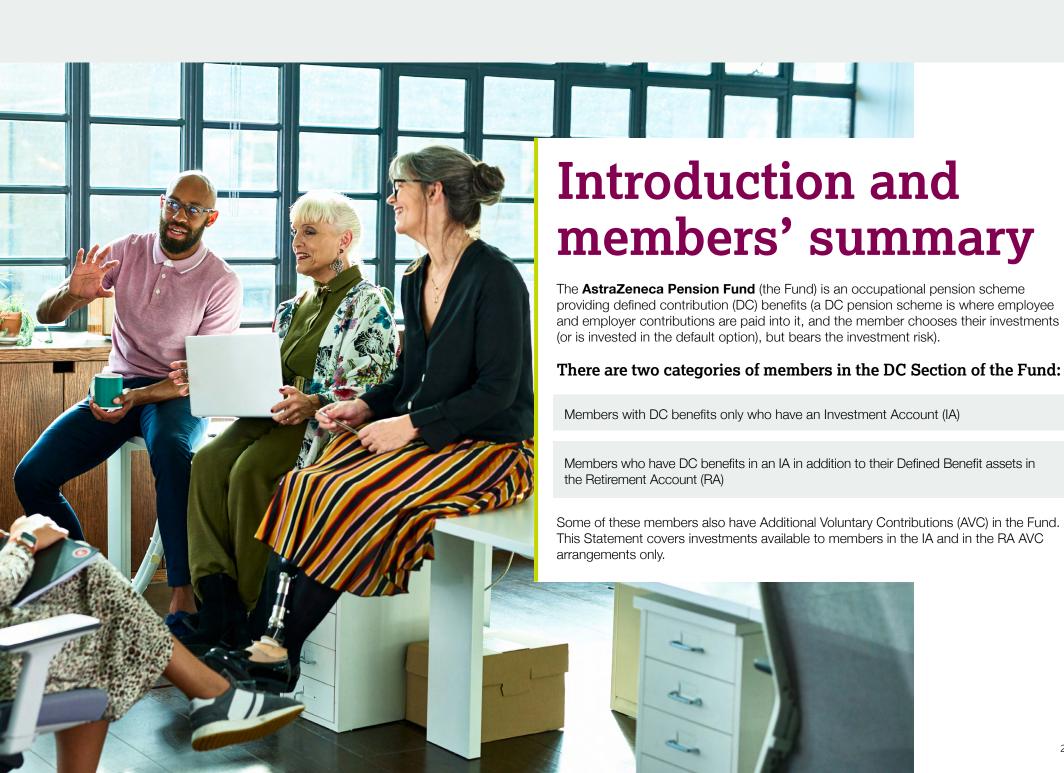


# Chair's DC Governance Statement

covering 1 April 2023 to 31 March 2024







Governance requirements apply to DC pension arrangements, to help members achieve a good outcome from their pension savings. We, the Trustee Directors of the Fund, are required to produce a yearly statement (signed by the Chair of Trustees) covering:

- The design and oversight of the default investment option (i.e. where contributions are invested for members that do not wish to choose their own investments);
- Processing of core financial transactions (i.e. administration of the Fund, such as investment of contributions);
- The charges and transaction costs borne by members for the default option and any other investment option members can select or have assets in, such as 'legacy' funds;
- An illustration of the cumulative effect of these costs and charges;
- Net returns of the investment options;
- How the value members obtain from the Fund is assessed; and
- Trustee knowledge and understanding.

Although the IA is closed to new contributions (and is not used as a qualifying scheme for automatic enrolment purposes), we remain fully committed to maintaining high governance standards. The IA is monitored via the Fund's main Board and its Committees, including the DC Committee (DCC), which meet regularly to monitor the investment options, controls and processes in place. The DCC was set up during the 2021/22 Fund Year to give greater responsibility and focus to all DC governance matters and performance monitoring for the IA Section of the Fund.

The Trustee manages the Fund in accordance with the Pension Regulator's Code of Practice 13 on DC schemes. The Fund is reviewed against updates to the Code of Practice as they are made and ensures these are considered as part of its ongoing governance.

This Statement covers the period 1 April 2023 to 31 March 2024 (the Fund Year). The key points that we would like members reading this Statement to take away are as follows:

- We regularly monitor the investment arrangements, and we are satisfied that the default and other
  investment options remain suitable for the membership. The Trustee will be concluding the triennial
  review of investment strategy over the next Fund Year with consideration given to the communication
  and implementation of any agreed changes.
- The Administrator of the Fund, WTW (formerly Willis Towers Watson), has processed core financial transactions promptly and accurately to an acceptable level during the Fund Year, and we remain comfortable with the Administrator's performance.
- Fees can have a material impact on the value of your pension savings and the fee impact is greater the more time passes, since fees reduce the amount of money that can grow with future investment returns.
- Fees for the investment options are set out in this Statement, and we remain comfortable that these fees are reasonable given the circumstances of the Fund and represent value for the benefits members obtain.
- Please rest assured that we are looking after your best interests as members, and we undertake
  training and receive advice as appropriate so that we have sufficient knowledge and understanding
  to do so effectively.



# **Default arrangements**

The Fund is not used as a Qualifying Scheme for automatic enrolment purposes. Although a default investment arrangement was in place when the IA was open to accrual prior to July 2010, and referred to within this document, this is not a default option as defined under the Investment Regulations or for the purposes of the preparation of this Chair's Statement, and is therefore not subject to the Regulations.

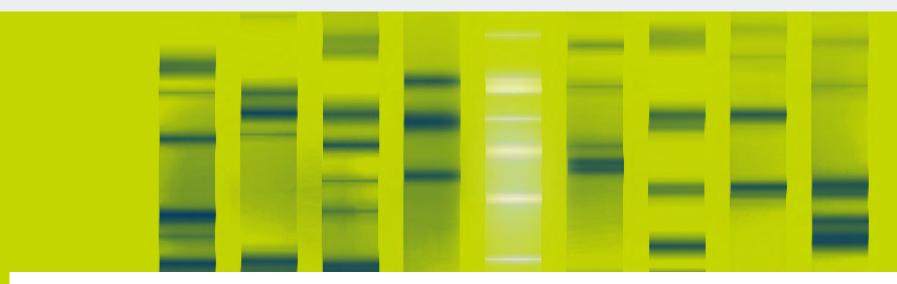
We are responsible for investment governance, which includes setting and monitoring the investment strategy for the Fund's IA. Details of the objectives and our policies regarding the investment arrangements are set out in a document called the 'Statement of Investment Principles' (SIP).

The Fund's SIP covering the investment arrangements can be found at <a href="https://epa.towerswatson.com/doc/ZEN/AstraZeneca-Pension-Fund-SIP---.pdf">https://epa.towerswatson.com/doc/ZEN/AstraZeneca-Pension-Fund-SIP---.pdf</a>

We have made available a range of investment options for members. The default option for IA only members is the Drawdown Lifestyle option and the default option for RA members with an IA is the Lump Sum Lifestyle. Further details on the lifestyle investment options are provided in the Fund's SIP.

We regularly monitor the performance of the investment options and will aim to formally review the appropriateness of the investment options for the Fund membership every three years, and if necessary, make changes to the design. We will undertake a more frequent review if there are any significant changes in the investment policy or member demographics.

We began the most recent triennial strategy review in the previous Fund Year, with discussions taking place at the 1 December 2022 DCC meeting, by considering the membership characteristics of the Fund to determine the most appropriate retirement target for the majority of members. In relation to IA only members, the analysis suggested that there is likely to be a broad split of projected pot sizes. However, taking into account the projected pot sizes for members closest to retirement, it was concluded that an income drawdown target remains appropriate for IA only members. In relation to RA members whose IA account represents AVCs, it was concluded that a cash lump sum target remains appropriate given the smaller projected pot sizes at retirement.



The strategy review continued into the Fund Year, with most recent discussions taking place at the 12 September 2024 DCC meeting which followed the Fund Year end. As part of the strategy review, we have reviewed the risk / return profile of the default arrangements and whether it remained appropriate for the Fund given membership demographics and changes in trends within the DC landscape. Consideration has been given to the following aspects:

- The structure of the default arrangements and whether it could be improved.
- The asset allocation and underlying fund allocations of the funds within the default arrangements.
- The availability of environmental, social and governance (ESG) investment options and whether to integrate ESG further within the default arrangements.
- The underlying funds used in the self-select fund range and their continued appropriateness.

We are in the process of considering the implementation of any agreed changes which will be communicated to members in due course.

In addition to triennial strategy reviews, we also review the performance of the investment options against their objectives on a quarterly basis. This review includes performance analysis to check that the risk and return levels meet expectations. Our reviews over the Fund Year concluded that the investment options were performing broadly as expected and consistently with the aims and objectives as stated in the SIP.

#### Asset allocation breakdown

We are required to show the asset allocation of the default arrangements. In line with DWP's guidance, we have also shown this asset allocation for different ages as at the Fund Year end.

We note that the default option for IA only members is the Drawdown Lifestyle option and we have shown the asset allocation assuming a Target Retirement Age (TRA) of 67 (which is the Fund's TRA for IA only members). For RA members with an IA, where the default option is the Lump Sum Lifestyle, we have shown the asset allocation assuming a TRA of 62 (which is the Fund's TRA for RA members with an IA).

#### **Drawdown Lifestyle**

#### **Lump Sum Lifestyle**

	Allocation			Allocation					
Fund name	25 year old %	45 year old %	55 year old %	At Retirement %	Fund name	25 year old %	45 year old %	55 year old %	At Retirement %
Cash	0.0	0.0	0.2	25.2	Cash	0.0	0.1	18.2	60.1
Corporate bonds (UK and overseas)	0.0	0.0	26.9	25.2	Corporate bonds (UK and overseas)	0.0	10.1	27.6	13.4
UK government bonds	0.0	0.0	1.6	1.5	UK government bonds	0.0	0.6	1.6	0.8
Overseas government bonds	0.0	0.0	3.0	2.8	Overseas government bonds	0.0	1.1	3.0	1.5
Listed equities <sup>1</sup>	100.0	100.0	58.6	36.2	Listed equities <sup>1</sup>	100.0	84.5	39.6	19.3
Private equity	0.0	0.0	2.2	2.1	Private equity	0.0	0.8	2.3	1.1
Property (direct)	0.0	0.0	3.8	3.5	Property (direct)	0.0	1.4	3.9	1.9
Private debt	0.0	0.0	1.7	1.6	Private debt	0.0	0.6	1.7	0.8
Other	0.0	0.0	2.1	2.0	Other	0.0	0.8	2.1	1.0

Listed equities includes exposure to alternatives through shares in listed infrastructure, global Real Estate Investment Trusts (REITs) and Timberland companies.



The Fund has a service level agreement (SLA) in place with WTW which covers the accuracy and timeliness of all core financial transactions. The SLA specifies a target completion deadline for most administration tasks, including investments switches and retirement quotes, of five working days. The key processes adopted by WTW to help it meet the SLA are as follows:

- WTW uses an internal system that monitors all core financial transactions and any internal or external audit work;
- WTW makes use of dedicated process teams for individual processes, including contributions;
- WTW operates a 'team leader dashboard' facility to monitor and manage the workflow of the administration team, SLA's and statutory deadlines;
- WTW operates within the specified procedures and controls as set out in their annual Audit and Assurance Faculty report; and
- All financial transactions are reviewed, with transactions over £100,000 receiving
  an additional review. WTW also monitors the Trustee bank account daily.
  Operationally, all new items of work received are added to member records by
  the offshore team, together with the processing of all address and general data
  updates. These processes are designed to speed up service delivery
  and improve member experience.

To help us monitor whether service levels are being met, the DCC of the Trustee Board receive quarterly reports about the administrator's performance and compliance with the SLA, covering DC IA members only. These reports are a subset of quarterly administration reports which cover the rest of the Fund membership including RA members with an IA. Any issues identified as part of our review processes are raised with WTW immediately, and steps taken to resolve any issues arising.

Performance against the SLA for IA only members was 99%, 98%, 99% and 99% over Q2 2023, Q3 2023, Q4 2023 and Q1 2024 respectively, which is ahead of WTW's target of 95%.



There were no complaints made in relation to IA only members. There were six complaints made in relation to RA members with IA benefits. We understand from our DC advisers, LCP LLP, that this number of complaints is not out of line with other schemes of a similar size to the Fund. We do not have any concerns with the level of complaints received over the Fund Year and have worked closely with WTW to resolve the complaints, whilst at the same time looking to ensure lessons are learned to avoid recurrence of similar issues arising in future.

### Standard Life

Standard Life undertakes the administration services in relation to AVC assets held in the Standard Life With-Profits One Fund.

Standard Life targets an SLA of ten working days for service levels in relation to the processing of core financial transactions. It has an internal controls statement which outlines information about processing of its core financial transactions. Governance and oversight arrangements are in place to monitor performance against defined service levels and risk standards. Authorising and processing transactions is achieved through controlled systems including, but not limited to, the following actions:

- Compliance with processes is supported by an automated workflow system that ensures work is enabled, tracked and managed.
- A dedicated control team actively manages manual payments (including automation failures) and where applicable, the reporting of missed contributions to the Pensions Regulator.
- An automated quotes system, which ensures the consistent application of calculations.
- Scheme rules and policy provisions are coded within automated systems that have been built and tested to established project management practices.
- A quality assurance framework is in place to ensure that payments are processed in line with the defined processes and service levels.

Over the Fund Year, Standard Life confirmed that whilst there have been eight administration actions none of these actions were core financial transaction related. WTW engages with Standard Life in relation to any members who have AVCs and we would expect WTW to make us aware if there were any material issues relating to the processing of core financial transactions.



#### Conclusion

Based on our review processes and the governance and oversight arrangements of WTW and Standard Life, we are satisfied that over the Fund Year:

- The Standard Life administrators were operating appropriate procedures, checks and controls, and operating within the agreed SLA;
- There have been no material administration issues in relation to processing core financial transactions; and
- Core financial transactions have been processed promptly and accurately to an acceptable level.



# Lifestyle arrangements

Although the Trustee is not directly involved in the day-to-day investment, for the lifestyle arrangements, members' assets are automatically moved between different investment funds as they approach their target retirement date. This means that the level of charges and transaction costs will vary depending on how close members are to their TRA and in which funds they are invested.

For the Fund Year, annualised charges and transaction costs are set out in the following table.

#### Drawdown Lifestyle charges and transaction costs (% p.a.)

#### Years to target retirement date Transaction costs (% p.a.) TER (% p.a.) 20 or more years to retirement 0.12 -0.01 15 years to retirement 0.20 -0.01 10 years to retirement 0.27 0.00 5 years to retirement 0.27 0.00 At retirement 0.24 0.01

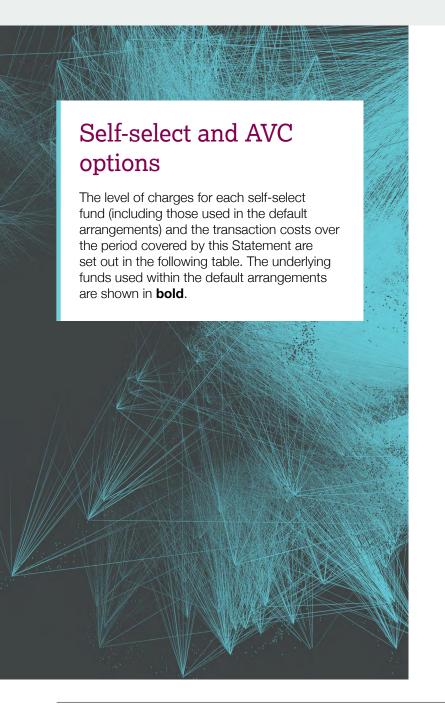
#### Lump Sum Lifestyle charges and transaction costs (% p.a.)

Years to target retirement date	TER (% p.a.)	Transaction costs (% p.a.)
20 or more years to retirement	0.12	-0.01
15 years to retirement	0.20	-0.01
10 years to retirement	0.27	0.00
5 years to retirement	0.23	0.01
At retirement	0.19	0.01

#### Annuity Lifestyle charges and transaction costs (% p.a.)

Years to target retirement date	TER (% p.a.)	Transaction costs (% p.a.)
20 or more years to retirement	0.12	-0.01
15 years to retirement	0.20	-0.01
10 years to retirement	0.27	0.00
5 years to retirement	0.22	0.00
At retirement	0.16	0.01

The lifestyle arrangements do not have any performance-based fees associated with it.



#### Self-select fund charges and transaction costs

Fund name	TER (% p.a.)	Transaction costs (% p.a.)
AZ Global Equity	0.12	-0.01
AZ Diversified	0.27	0.00
AZ Cash	0.13	0.02
AZ Annuity Protection	0.15	0.00
Aegon BlackRock ACS World Ex-UK Equity Index	0.10	0.02
Aegon BlackRock ACS US Equity Index	0.10	0.01
Aegon BlackRock ACS UK Equity Index	0.09	0.11
Aegon BlackRock European Equity Index	0.10	0.01
Aegon BlackRock Pacific Rim Equity Index	0.10	0.00
Aegon BlackRock Aquila Life Japanese Equity Index	0.10	0.00
Aegon LGIM Ethical Global Equity Index	0.39	0.00

Table continued overleaf



### Self-select fund charges and transaction costs

Fund name	TER (% p.a.)	Transaction costs (% p.a.)
Aegon HSBC Islamic Global Equity Index	0.38	0.01
Aegon BlackRock DC Alpha Smaller Companies	0.60	0.62
Aegon JPMorgan All-Emerging Markets Equity	0.98	0.56
BlackRock iShares Over 5 Year Index-Linked Gilt	0.10	0.00
BlackRock iShares Corporate Bond All-Stocks	0.10	0.00

#### AVC fund charges and transaction costs (% per annum)

Fund name	TER (% p.a.)	Transaction costs (% p.a.)
Standard Life With-Profits One Fund	0.601	0.04

<sup>&</sup>lt;sup>1</sup> This figure has been taken from the Standard Life website, with a 0.40% Fund discount applied.

# Illustration of charges and transaction costs

The following table sets out an illustration of the impact of charges and transaction costs on the projection of an example member's pension savings. In preparing this illustration, we had regard to the relevant statutory guidance.

- The 'before costs' figures represent the savings projection assuming an investment return with no deduction of member-borne charges or transaction costs. The 'after costs' figures represent the savings projection using the same assumed investment return but after deducting member-borne charges and an allowance for transaction costs.
- The transaction cost figures used in the illustration are those provided by the managers over the past three years, subject to a floor of zero (so the illustration does not assume a negative cost over the long term). We have used the average annualised transaction costs over the past three years as this is the longest period over which figures were available and should be more indicative of longer-term costs compared to only using figures over the Fund Year.
- The illustration is shown for the Drawdown Lifestyle, the Lump Sum Lifestyle and two funds from the Fund's self-select fund range. The two self-select funds shown in the illustration are:
  - The fund with highest annual member-borne costs (TER plus Fund Year transaction costs) – this is the Aegon JPMorgan All-Emerging Markets Equity; and
  - The fund with lowest annual member-borne costs whilst there are a few that could have been shown, for the purposes of this illustration this is the BlackRock iShares Corporate Bond All-Stocks.

#### Projected pension pot in today's money

		down style	-	Sum style	All-Em	PMorgan lerging s Equity	Corpora	k iShares ite Bond tocks
Years Invested	Before cost	After cost	Before cost	After cost	Before cost	After cost	Before cost	After cost
1	£38,500	£38,500	£38,500	£38,500	£38,900	£38,400	£37,800	£37,700
3	£41,200	£41,100	£41,200	£41,100	£42,500	£40,800	£38,900	£38,700
5	£44,200	£43,900	£44,200	£43,900	£46,400	£43,400	£40,100	£39,800
10	£52,500	£51,900	£52,500	£51,900	£57,800	£50,600	£43,200	£42,600
15	£62,300	£61,200	£62,300	£61,200	£72,000	£59,000	£46,500	£45,600
20	£71,900	£70,100	£71,900	£70,100	£89,700	£68,800	£50,100	£48,800
25	£79,000	£76,100	£79,000	£76,100	£111,800	£80,200	£54,000	£52,300
30	£85,100	£80,900	£83,600	£79,600	£139,300	£93,500	£58,100	£56,000
35	£90,800	£85,200	£85,900	£80,900	£173,600	£109,000	£62,600	£59,900

See notes for assumptions used overleaf

#### **Notes**

- Values shown are estimates and are not guaranteed. The illustration does not indicate the likely variance and volatility in the possible outcomes from each fund. The numbers shown in the illustration are rounded to the nearest £100 for simplicity.
- Projected pension pot values are shown in today's terms, and do not need to be reduced further for the effect of future inflation.
- Annual inflation assumption used is 2.5%.
- The starting pot size used is £37,200. This is the approximate average (median) pot size for all members because we believe that it is representative of the Fund's membership as a whole.
- The projection is for 35 years, being the approximate duration that the youngest Fund member has until they reach the Fund's default TRA of 67 for IA only members.
- We have assumed starting salary and contributions to be zero as the Fund is closed to new contributions.
- The projected annual returns (gross of fees) used are as follows:
  - Drawdown Lifestyle: 3.5% above inflation for the initial years, gradually reducing to a return of 1.0% above inflation at the ending point of the lifestyle.
  - Lump Sum Lifestyle: 3.5% above inflation for the initial years, gradually reducing to a return of 0.3% above inflation at the ending point of the lifestyle.
  - Aegon JPMorgan All-Emerging Markets Equity: 4.5% above inflation.
  - BlackRock iShares Corporate Bond All-Stocks: 1.5% above inflation.
- No allowance for active management outperformance has been made.





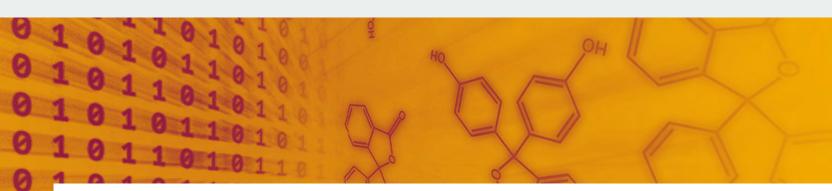
Age of member at the	1 yea	ır (%)	4 years (% p.a.)		
start of the period	62 years	67 years	62 years	67 years	
25	22.5	22.5	17.4	17.4	
45	16.8	22.5	12.1	16.7	
55	8.4	9.8	7.1	7.7	

#### Drawdown Lifestyle net returns over periods to Fund Year end Annuity Lifestyle net returns over periods to Fund Year end

Age of member at the	1 yea	nr (%)	4 years (% p.a.)		
start of the period	62 years	67 years	62 years	67 years	
25	22.5	22.5	17.4	17.4	
45	16.8	22.5	12.1	16.7	
55	6.6	9.8	1.2	7.1	

### Lump Sum Lifestyle net returns over periods to Fund Year end

Age of member at the	1 yea	ır (%)	4 years (% p.a.)		
start of the period	62 years	67 years	62 years	67 years	
25	22.5	22.5	17.4	17.4	
45	16.8	22.5	12.1	16.7	
55	7.6	9.8	5.9	7.7	



## Self-select fund net returns over periods to Fund Year end

1 year (%)	4 years (% p.a.)
22.5	17.4
8.4	7.1
5.1	1.8
3.4	-5.6
23.8	18.1
28.3	20.4
7.0	11.9
13.0	14.9
	(%) 22.5 8.4 5.1 3.4 23.8 28.3 7.0

Fund name	1 year (%)	4 years (% p.a.)
Aegon BlackRock Pacific Rim Equity Index	4.3	11.3
Aegon BlackRock Aquila Life Japanese Equity Index	21.6	11.1
Aegon LGIM Ethical Global Equity Index	22.2	18.4
Aegon HSBC Islamic Global Equity Index	29.5	19.6
Aegon BlackRock DC Alpha Smaller Companies	6.7	11.8
Aegon JPMorgan All-Emerging Markets Equity	3.7	5.5
BlackRock iShares Over 5 Year Index-Linked Gilt	-7.7	-9.8
BlackRock iShares Corporate Bond All-Stocks	6.3	-0.9





In carrying out the assessment, we also consider the other benefits members receive from the Fund, which include:

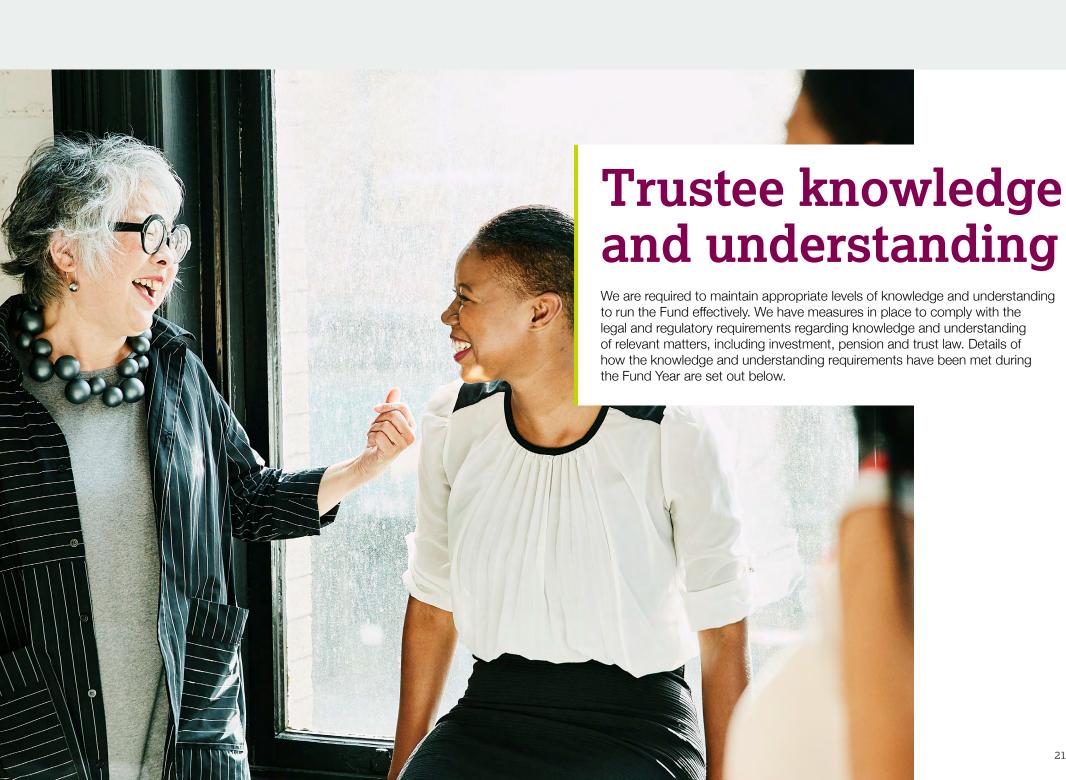
- our oversight and governance, including ensuring the Fund is compliant with relevant legislation, and holding regular meetings to monitor the Fund and address any material issues that may impact members;
- the design of the default arrangements and how this reflects the interests of the membership as a whole;
- the range of investment options and strategies;
- the quality of communications delivered to members;
- the quality of support services, such as the Fund website where members
  can access fund information online as well as the free independent financial
  advice provided by Wren Sterling (available to RA members with an IA account)
  and the access to Hargreaves Lansdown to provide information on retirement
  options to IA only members; and
- the efficiency of administration processes and the extent to which the administrator met or exceeded its service level standards.

As detailed in the earlier section covering the processing of core financial transactions, we are comfortable with the quality and efficiency of the administration processes.

We believe that the transaction costs provide value for members as the ability to transact forms an integral part of the investment approaches and expect this to lead to greater investment returns net of costs over time.

Overall, we believe that members of the Fund are receiving good value for money for the charges and cost that they incur, for the reasons set out in this section. We aim to improve value for members in future through taking the following steps:

- concluding the review of investment strategy, communicating and implementing any changes alongside the negotiation of possible fee reductions across the funds offered to members;
- continuing to take steps to address the areas of improvements identified as part of the Trustee Effectiveness Review;
- continuing to review the retirement advice and guidance options available to members to determine if any enhancements could be made; and
- conducting a wider review of the communications strategy.



With the help of our advisers, we regularly consider training requirements to identify any knowledge gaps. Our advisers proactively raise any changes in governance requirements and other relevant matters as they become aware of them. Our advisers typically deliver training on such matters at Trustee meetings if they were material. During the period covered by this Statement, we received training on the following topics:

- Pensions Dashboard Programme
- 2 The General Code of Practice
- 3 Cyber awareness and cyber risk management
- 4 Managing climate risk
- 5 Trustee Board effectiveness

We are familiar with and have access to copies of the Fund's governing documentation and documentation setting out our policies, including the Trust Deed and Rules and SIP (which sets out the policies on investment matters). In particular, we refer to the Trust Deed and Rules as part of considering and deciding to make any changes to the Fund, and the SIP is formally reviewed annually and as part of making any change to the Fund's investments. Further, we believe that we have sufficient knowledge and understanding of the law relating to pensions and trusts and of the relevant principles relating to the funding and investment of occupational pension schemes to fulfil our duties.

All of the Trustees Directors have completed the Pensions Regulator's Trustee Toolkit (an online learning programme, designed to help trustees of pension schemes meet the minimum level of knowledge and understanding required by law). A new Trustee Director was appointed at the end of the Fund Year to replace an outgoing Trustee Director. Regular training is provided on aspects of the Trustee Knowledge and Understanding requirements. Other training relates to topical items or specific issues under consideration and during the Fund Year.

A training log is maintained in line with best practice and the training programme is reviewed annually to ensure it is up to date. Additionally, the Fund has in place a structured induction process for new trustees. Newly appointed Directors are provided with induction training within six months of appointment. They are also expected to complete the Trustee Toolkit within this time period. The Trustee Director induction programme specifically includes DC training provided by Linklaters, the Fund Legal Advisers, WTW, the Fund Actuary and the AstraZeneca pensions team and covers the role of a trustee, duties and responsibilities, the legal framework, administration, investment, retirement and communication.

The Fund Actuary and Linklaters attend all the Trustee Board meetings. We therefore receive regular legal, actuarial and investment updates on legislative changes and the impact on the Fund and the existing rules so that we keep our knowledge of the law relating to pensions and trusts up to date. Linklaters also contributes during meetings where advice or interpretation of the Trust Deed and Rules or wider documentation such as the SIP is required to supplement the Directors' own knowledge of the Trust Deed and Rules.

The DCC focuses solely on matters relating to the IA. Members of the DCC are a sub-section of the full Trustee Board, including a professional independent trustee from Law Debenture. The DCC meets four times per year and receives IA-specific training and legislative updates from its DC advisers, LCP LLP.

We have a number of policies that support the governance and management of the Fund. The table to the right sets out the policies and the date of their last review. Most of the policies are reviewed on an approximate three-yearly basis, although some policies may be reviewed on a more ad-hoc basis. In a number of cases, the reviews were deferred to be covered as part of a workstream on assessing the Fund against the new General Code and a wider review of the Fund's policies.

#### **A KEMP**

Signed by the Chair of Trustees of the AstraZeneca Pension Fund

23 September 2024

Policy	Date of last review
Conflicts Policy	Q4 2018 – Next review expected in Q3 2024.
GDPR, Cyber and Data Security Policy	The Trustee relies on Company policies for GDPR and data security.
	Following the review in October 2023, the Cyber Security Policy and the Data Security Incident Response Plan have been implemented. The next review expected in Q4 2024.
Internal Dispute Resolution Procedure	June 2022 – Next review expected in Q1/Q2 2025.
Member nominated Trustee Director election procedure	February 2020 – Next review is scheduled for Q3/Q4 2024.
Overpayments policy	2019 – Next review is expected for Q3 2024.
Trustee Skills Matrix	February 2020 – previous review completed.
	A Trustee Effectiveness review was carried out in October 2023. The review assesses the strengths and weaknesses of the Trustee Board, areas to improve include the delivery and timeliness of meeting papers, as well as decision making around crises management.
Trustee Delegations	June 2022 – Review commenced in Q2 2024 and is still in progress as at the time of writing.

Considering our knowledge and experience and the specialist advice received from the appointed professional advisors (e.g. investment consultants, legal advisors), we believe that we are well placed to exercise our functions as Trustee Directors of the Fund properly and effectively.